| **Name :** | **LAKSHMI SAI** |
| --- | --- |
| **Current Job Role :** | Salesforce Developer |
| **Summary :** | * 2+ years of experience in Salesforce CRM as a **Salesforce Developer+Mulesoft Developer** * Experience in Understanding and Analyzing Client Requirements, providing optimized solutions and developing Codebase. * Spearheaded the customization of Salesforce instances, crafting Apex Classes,Batch Apex,Flows and Apex Triggers to meet unique business requirements and ensure optimal system performance. * Proficient in Configuration tasks, encompassing the development of Apps, Tabs, Fields & Relationships, Objects, Record Types, Page Layouts, Reports, and Dashboards. * Skilled in constructing Salesforce security frameworks through the establishment of Users, Roles, Profiles, Permission Sets, Sharing Settings, and Apex Sharing. * Hands-on experience in creating Lightning Components using Aura Programming Model including basics of Lightning Data Services [LDS] and Salesforce Lightning Design System [SLDS]. Have knowledge of using Lightning App Builder. * Experience in Integration using Apex REST Callouts/Web Service and have knowledge of Connected Apps. * Experience on Data Migration using Apex Data Loader and DataImport Wizard. * Proficiency in leveraging additional functionalities of the Salesforce Platform, such as Platform Events, Custom Settings, Custom Metadata Records, and Custom Labels.. |
| **Experience** | 2+ Year |
| **Educational Details:** | | **Exams** | **Year of passing** | **Board/Univ** | **Percentage** | | --- | --- | --- | --- | | 10th | 2014 | State Board | 88 | | 12th | 2016 | State Board | 80 | | B.Sc | 2019 | VSU | 91 | | M.C.A | 2022 | SPMVV | 78 | |
| **Certification** | MuleSoft Developer Level 1, AI Associate, AI Specialist, Data Cloud Consultant |
| **Salesforce Expertise** | Salesforce Lightning | Salesforce Integration | Sales Cloud | Lightning Web Component | Flows |
| **Programming Languages :** | C, C++,Core Java, Salesforce Apex |
| **Web Technologies :** | Visualforce, HTML, JavaScript,CSS,LWC |
| **Development Tool :** | Data Loader, MS Word, VS-Code, Git, Github, Postman |
| **Salesforce Components :** | Apex classes, Triggers, Workflows, Process Builder, Flows, LWC Components |
| **Database :** | Salesforce SOQL, SOSL |

**PROJECTS DESCRIPTION:**

| ***Project 1:***  ***(Service Cloud)*** | **Pre Chat Functionality in External Website**  **Description:** In this project, Implemented prechat functionality in a chatbot that is mainly available in another website and I prevent stopping the creation of contact that is basically salesforce’s standard feature and added a form there, from that taking data from user and based on that info, perform search in database and then assign correct account and contact.  **Role:** Developer  **Industry : Service**  **Roles and Technologies:** Main Developer, Flows, prechat feature, Embedded feature, vf page for testing. |
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| ***Project 2:***  ***(Community Cloud)*** | **Attendance Portal**  **Description:** This is a portal for employee attendance in the organization, allowing them to log in virtually and mark their attendance. They can also view their effective hours per day.  **Role:** Developer  **Industry : Community**  **Role and Technologies:** Created from scratch VF Pages, Aura Components, LWC Component, Apex Class. |
| ***Project 3:***  ***(Sales Cloud)*** | **Build Recipe Search Website**  **Description:** This product is very useful when we want to search for any kind of recipe that is related to our fav. Fruit or vegetable, then we can search on this website and find the recipe of the dish. In this, I mainly used Spoonacular web api services and fetched data from these APIs and displayed that in LWC and created a Community page also.  **Role:** Developer  **Industry : Sales**  **Role and Technologies:** Created from scratch a LWC Component, Apex Class to fetch data, Remote site settings. |
| ***Project 4:*** | **Law Firm :**  **Description:** In this project I had worked on Apex classes , Trigger , Workflows , flows etc. I had used a Gear set for deployment.  **Role:** Developer/Lead **Industry : Migration**  **Skill set used/ technology:** Sales Cloud**/**Salesforce/LWC/Apex/Flows/Third Party Integration/Gearset  **Key Responsibilities:** Lead the project and get it delivered in the proper manner while collaborating with clients & team. |
| ***Project 5:*** | **Perfutil**  **Project Description**: There was a client requirement to make the community page public because in the new salesforce winter’s 21 release guest users do not have edit or delete access on the objects.  So created a LWC component and performed the CRUD operations on that from the public user.  **Role:** Mulesoft Developer  **Technologies Used:** mulesoft  **Responsibilities**:  Designing, developing, deploying, and maintaining applications. Check the logs on a daily basis and debug the errors and provide the optimized solutions. |